

QUALITY MANAGEMENT MEETING NOTES

5/10/11

Attendance

Scott Campbell, Family Service
Wendy Neuman, Mental Health Board
Cathy Garrey, Mental Health Board
Sonya Jimenez, Mental Health Board
Kemberly Dailey-Johnson, Pioneer Center
Rick Mason, Pioneer Center
Cindy Sullivan, Options & Advocacy
Debbie Currey, Health Department
Melissa McGraw, Turning Point
Kay Telander, Youth Service Bureau

Cheryl Wyatt, The Advantage Group
Barb Szul, Transition Living Services
Liz Doyle, Mental Health Board/Family Care
Anne Elgar, Crisis Services
Doryce McCarthy, OMNI
Jen Cox, Family Alliance
Sue Charles, Mental Health Board/Family Care
Julie Gibson, Thresholds
Vickie Johansen, Mental Health Board

Group Discussion

- ❖ Cathy Garrey reported on the HCCA conference she recently attended. She noted a key new regulation of the Healthcare Reform is self-reporting. She said this will be critical if receiving Medicaid/Medicare funding. If an error is discovered, such as a billing error, the provider needs to determine the amount of the error, provide detailed information about the error, develop a plan of correction and pay the amount back in full within 60 days. While it may be difficult to pay back within 60 days, it will be very important to be proactive and have an active compliance plan. Cathy said it may be considered fraud if the error is not reported as soon as the provider becomes aware of it.
- ❖ Cathy has received requests for clinical reviews for discharges and gave a reminder that if a consumer is discharged for non-compliance the Health Department cannot take over their case management services. There was discussion about being proactive in communicating with other providers prior to the discharge of consumers that may be non-compliant. Risks to providers increase when a consumer is non-compliant, including medical non-compliance, or unwilling to communicate with the provider. The FQHC is helping to link the medical and mental health needs. It was suggested that a member of the FQHC attend the QMT meetings to better open the lines of communication. Scott Campbell will follow-up and discuss this possibility with them.
- ❖ Wendy Neuman, Kemberly Dailey-Johnson and Rick Mason attended the National Conference on compliance and noted that there was a focus on total, integrated care and an emphasis on going back to the State to see about billing for multiple services. There also seemed to be a realization that there is a need for compliance training in the behavioral health field.

Other

- ❖ Pioneer Center – A Consumer Advisory Council (CAC) has been started at the group homes and the PSRVC has changed over to skills training for CES. Kemberly reported that they had recently been audited by BALC, MHB, CARF and the Bureau of Quality Management and did well on all of them.
- ❖ Family Service – Scott Campbell said they are concerned about possible DASA cuts to services and prevention.
- ❖ Youth Service Bureau – they are exploring the “Fussy Baby” and “Purple Crying” programs, which are in-home early intervention programs. They are also looking for a part-time nurse.
- ❖ Lake-McHenry Vet Grant update – Pioneer Center has hired 3 people for the program and may be hiring a fourth. TLS has hired 1 person and Family Service has hired the lead therapist. All are located at the drop-in center on Elm Street in McHenry. The phone number for the vet center is 815-322-2620.
- ❖ Family Care - Liz Doyle said they will be undergoing a C & A National Evaluation site visit on June 22nd and in July at the SAMHSA conference they will be conducting presentations on TIP, Wraparound and Early Childhood.

